

Miti Maninoa Ocean Club: Terms of Day Visits & Events

We look forward to welcoming you. By booking and staying with us, you agree to the following terms of stay.

1. Bookings are recommended, although walk-ins are welcome and subject to availability. All bookings are bookable up to 3 months in advance for Day Use and 6 months in advance for Events.

- **Bookings & Payments:** Day Use bookings require full payment at the time of reservation. For group and event bookings, a non-refundable deposit may be arranged with our bookings team, subject to approval. The remaining balance is due sixty (30) days before your event. Deposits are strictly non-refundable under any circumstances. All bookings are confirmed only once payment has been received in full or as agreed under group booking arrangements.
- **Cancellations & Refunds** We offer a forty-eight (48) hour grace period after booking for cancellations to receive a full refund, unless the reservation is made for a date within fourteen (14) days of the event. Cancellations for standard bookings made less than thirty (30) days before arrival are non-refundable. Cancellations for group and event bookings made less than sixty (30) days before arrival are also non-refundable. No refunds are provided for no-shows or interruptions caused by weather. In the event of extreme weather conditions—such as cyclones, tsunamis, or official warnings—guests may reschedule their booking within six (6) months of the original date. The rebooking must be for the same type of space in a comparable and is subject to availability and blackout dates.
- **Security Deposit** A refundable security deposit of WST \$500 is required for an event booking. The deposit covers potential damages, missing items, or policy breaches during your event. It will be refunded after your event, provided there are no outstanding charges or damages. Refunds are processed to the original method of payment within seven (7) business days.

2. Beach Access The beach is open to day visitors from 9:00 a.m. – 6:00 p.m. within the premises of the Day Use area. There is no lifeguard on site.

3. Occupancy Since launching the resort side of Miti Maninoa in December 2024, we have updated our capacity limits to ensure the safety, comfort, and enjoyment of all guests, while maintaining compliance with our overall beachfront capacity. The maximum capacity for our Day Use Area, which includes the Open Fales and Events Hall, is 100 people total. This capacity is allocated as follows: Open Fale: Maximum of 8 people (including children) Events Hall: Maximum of 50 people (including children) Events Package: Includes 6 Open Fales and the Events Hall, with a combined maximum capacity of 100 people (including children and adult supervisors) It is the responsibility of the booking party to reserve an appropriate number of spaces for their group or event. Events with more than 50 attendees are required to book the Events Package. No refunds will be issued if your group exceeds our maximum capacity limits. Miti Maninoa Ocean Club reserves the right to: Deny entry to anyone arriving by vehicle, drop-off, or on foot if doing so would exceed our capacity or violate our policies. Restrict access to groups exceeding approved capacity limits. Remove guests from the premises if they are found to be in breach of these terms.

4. Guest Responsibilities Guests are liable for any damage to property, furnishings, with repair or replacement fees applied as necessary. All day use and event areas are non-smoking and non-vaping. Vaping and smoking are permitted only in outdoor areas. Cleaning fees will be charged for violations and damages to our property.

Children must be supervised at all times while swimming and throughout the property: 1 legal adult per 5 children aged 6-16 and 1 legal adult per 1 child aged 0-5.

5. Health & Safety Guests are responsible for their own safety when using resort facilities, including the beach, ocean, swimming areas, and recreational equipment. While Miti Maninoa takes reasonable steps to provide a safe environment, we do not accept liability for accidents, injuries, or bodily harm sustained during your stay. Children must be supervised at all times by a parent or legal guardian.

6. Liability Miti Maninoa is not responsible for the loss, theft, or damage of personal belongings. Guests are encouraged to secure rooms and vehicles at all times. Use of the beach and ocean is entirely at your own risk. Management reserves the right to refuse service or terminate a stay should guests fail to comply with these terms.

7. Food & Beverage: Miti Maninoa Ocean Club has one licensed bar & grill on-site, open daily from 7:30 a.m. – 9:00 p.m.. We do not offer room service, and rooms cannot be charged for food or beverages.

- **Restaurant** The kitchen closes at 7:30 p.m., and the bar closes at 9:00 p.m. Walk-ins are welcome, though reservations are highly recommended. If the seating area is full, meals and beverages can be provided in takeaway containers, helping us maintain a glass-free beach. BYO food and beverages cannot be consumed inside the restaurant. The restaurant operates on a pay-before-service basis; all food and beverage orders must be settled at the time of ordering. In the event of unforeseen circumstances, our team will gladly recommend alternative dining options within walking distance.
- **Responsible Host.** The legal drinking age in Samoa is 21; minors will not be served. We reserve the right to refuse alcohol to intoxicated persons or remove any intoxicated persons from the premises.
- **Complimentary Breakfast** All in-house guests who paid full price for rooms enjoy a full complimentary breakfast, served daily from 7:30 a.m. to 10:00 a.m. Visitors who are not staying at the resort may purchase breakfast separately.
- **Dietary Requirements** We cater to children and vegetarian guests. Guests with vegan, gluten-free, or other dietary requirements are encouraged to inform us in advance. Please note that our food may contain traces of nuts, soy, shellfish, gluten, and other allergens. Halal meats are not available. All eggs served are free-range.
- **BYO Food** Guests are welcome to bring their own food in reasonable quantities. Each room is equipped with a mini-bar fridge and a hot water kettle. BYO food and beverages are for private group use only; selling or distributing outside your group is strictly prohibited. Electric cookers, including rice cookers, toasters, air fryers, or similar devices, are not permitted in rooms. Only the provided kettle and fridge may be used. In accordance with the Food Health & Safety Code of Samoa, Miti Maninoa Ocean Club cannot cook, store, or prepare any BYO food items.
 - **BYO BBQ** Guests may bring their own BBQs, provided the following rules are observed: Gas BBQs only; charcoal, electric, or open flame BBQs are not permitted. BBQs cannot be placed inside rooms, in-between rooms or on balconies. Raw meat must be covered, prepared, and stored safely. Cleaning charges may apply.
 - **BYO Beverages & Alcohol** Guests may bring non-alcoholic beverages in reasonable amounts. Miti Maninoa Ocean Club is a family-friendly beach resort located in the heart of the culturally rich village of Si'umu. To ensure the safety, comfort, and enjoyment of all guests, and to prevent intoxication or disruptive behaviour, we have established the following standard corkage-free BYO alcohol limits for the Day Use side of our property. Please note that **BYO spirit bottles are not permitted under any circumstances.** Corkage-Free BYO Allowances:
 - Open Fale (per fale or per group of up to 8 people): Up to 1 carton (24 x 355ml) cans of beer with 5% ALC/VOL or less. Up to 2 bottles (750ml each) of wine. Beer above 5.1% ALC/VOL is not permitted. Guests are kindly asked to avoid bringing glass bottles, as we are working towards a glass-free beachfront in 2026 for the safety of all children and visitors.
 - Events Hall: Up to 4 cartons (24 x 355ml) cans of beer with 5% ALC/VOL or less. Up to 6 bottles (750ml each) of wine. Events Package (6 Open Fales and Events Hall): Up to 10 cartons (24 x 355ml) cans of beer with 5% ALC/VOL or less. Up to 18 bottles (750ml each) of wine.